

Information for the City of Santa Claus Residents:

- We've received confirmation from Tindall that our water is clear. Therefore, you can discontinue boiling your water.
- There is currently a burn ban in effect. This is to help reduce any potential fires that will pull our fire/forestry people from assisting in other areas.
- Concerning FEMA: Residents are to contact their insurance providers **FIRST**. If there are any items that your insurance will not cover keep a detailed list of those. Those **may** be available for coverage under FEMA. If you qualify for any of their assistance, as with your insurance you will have to cover the repairs, replacement and they will reimburse you. I have been informed and you should know that it may take some time for the reimbursements to be delivered to you. Could be anything like a year or two. But if you qualify it might still be worth your time to pursue.
- I received word from Toombs County they have secured a contract with a very reputable company for debris removal. We will also sign this contract to ensure that you will be able to get your debris removed as well. They will **NOT** be able to access your property. You will need to ensure that **it is within 15 feet of the road.** Their trucks can only go on the roads. You do **NOT** need to cut the limbs real small; they can handle big heavy limbs/trees. Just need to ensure everything is within their reach. It may be a while before they get to you but they will be making pass throughs to everyone. If you don't have everything out there at the time they come through they will return again until everything has been completed.
- Here is some more information that I received concerning debris removal. I don't know any of the details other than those that I'm sharing. If you need help cleaning up damage from the Hurricane Helene, call the Cleanup Hotline (844) 965-1386 to ask for help. They will connect you with volunteers from local relief organizations, community groups and faith communities who may be able to assist with – Muck Out, Trees, Tarp and Debris. All services are free, but service is not guaranteed due to the overwhelming need. The hotline will remain open through Friday, October 25, 2024. *Please note: this hotline CANNOT assist with social services such as food, clothing, shelter, insurance, or questions about FEMA registration. Volunteers work for free of charge and provide the tools and equipment necessary to complete the work.*
- Ensure that if you don't have any items that may have inadvertently left on when the

power went off that those have been turned off. Items such as stoves, curling irons, irons, etc. – anything that when the electricity has been restored those items don't cause a potential fire.

- There are various locations around the area that are offering hot meals and goods. I believe Vidalia Church of God; Vidalia First Baptist; Oaks Baptist Church and Lyons First Baptist Church are assisting to provide these. I'm not sure exactly what times they're operating.
- You can sign up for textmygov to receive community updates all year long, as well as during this natural disaster event. To sign up, text VIDALIAGENERAL to 91896 and reply YES for confirmation text you receive.
- I will try to keep everyone updated of any information that I receive through our city website. The address is <https://www.cityofsantaclaus.org> under the Public Notices section. I'm also adding some documents that I received concerning FEMA matters and Georgia Legal Services.
- If you have any method that you can provide us such as an email address or text number, we will try to keep you informed in a timelier manner as best as we can. Please send an email to cityofsantaclaus@att.net or you can call our city hall and give the information to Sue. City hall number is (912) 526-6949.
- If you have any further issues or questions, please feel free to contact us and we'll do our best to help you as much as we can. Please keep everyone in your prayers and assist anyone that you can.